



COVID-19: Guidance for Assistors

The following guidance has been distributed to assistors regarding changes to policies and procedures as a result of novel coronavirus (COVID-19).

- [1/6/2022: Renewal Extensions](#)
- [12/10/2021: Renewal Extensions](#)
- [11/5/2021: Renewal Extensions](#)
- [8/4/2021: Renewal Extensions](#)
- [6/8/2021: Renewal Extensions](#)
- [5/21/2021: NY State of Health Protocol Update: Identity Proofing](#)
- [5/14/2021: NY State of Health Assistor Protocol Update: Account Transfers](#)
- [3/23/2021: Governor Cuomo Announces Expanded Eligibility for Financial Assistance and Extends Open Enrollment to the End of 2021](#)
- [2/12/2021: Renewal Extensions](#)
- [2/08/2021: Economic Impact Payments and Pandemic Unemployment Compensation](#)
- [1/21/2021: Press Release: Open Enrollment for Uninsured New Yorkers Extended](#)
- [12/11/2020: Renewal Extensions](#)
- [10/01/2020: Renewal Extensions](#)
- [9/30/2020: Additional Unemployment Benefits](#)
- [9/16/2020: Press Release: Special Enrollment Period Extended](#)
- [9/11/2020: NY State of Health Renewal Extensions](#)
- [8/17/2020: Special Enrollment Period Extended](#)
- [7/15/2020: Press Release: Special Enrollment Period Extended](#)
- [6/15/2020: Press Release: Special Enrollment Period Extended](#)
- [6/05/2020: COVID-19 Grace Period - Modified Process for NY State of Health Renewal Extensions on Cases Ending July 31 and August 31](#)
- [5/21/2020: COVID-19 - Consumer Fact Sheets](#)
- [5/07/2020: Press Release: Special Enrollment Period Extended](#)
- [4/09/2020: Prioritizing Calls to NY State of Health](#)
- [4/08/2020: COVID-19 and Pandemic Unemployment Compensation](#)
- [4/07/2020: NY State of Health and Economic Impact Payments](#)

- [4/07/2020: COVID-19 Grace Period and Special Enrollment Period Q and As](#)
- [4/06/2020: NY State of Health Assistor Protocol Update: Account Transfers](#)
- [4/03/2020: COVID-19 Premium Payments and Grace Period Rules](#)
- [4/03/2020: COVID-19 GIS](#)
- [4/03/2020: COVID-19 and Emergency Medicaid](#)
- [4/03/2020: NY State of Health Awareness Campaign](#)
- [4/02/2020: COVID-19 and Unemployment Insurance Benefits \(UIB\)](#)
- [3/31/2020: COVID-19 Special Enrollment Period Process](#)
- [3/27/2020: Updated Guidance on Identity Proofing](#)
- [3/26/2020: Update: COVID-19 and the NY State of Health Customer Service Center](#)
- [3/25/2020: NY State of Health Assistor Protocol Update: Consumer Identity Proofing](#)
- [3/17/2020: Q and A - Special Enrollment Period](#)
- [3/17/2020: March 16, 2020 - NYS DOH Press Release](#)
- [3/16/2020: NY State of Health: Mobile Upload App](#)
- [3/16/2020: NY State of Health Assistor Protocol Update: COVID-19](#)